

How to sign up for the Go Pass

County Employees who work at the ROC, at Maguire Jail, or at 400, 455, or 555 County Center are eligible to receive a free CalTrain Go Pass!

Go Pass Basics

- Go Passes allow you to ride CalTrain seven days a week, as many zones as you'd like, as many times as you'd please, all for free!
- You must tag on and off every time you ride the train.
- Go Passes are only available to employees of the facilities listed above.
- Go Passes are only available to County employees.
- Go Passes do not cover other transit. If you would like help paying for other transit, please check out the information on our Transit Subsidy.
- Electing to receive this benefit will not affect your County parking permit in any way.
- While the Go Pass is free to you, it's cost does still count towards the \$270/month spending limit of your pretax commuter benefit levels. An employee receiving the Go Pass would have effectively \$240/month of other available spending they could do before hitting their pretax limit.

How to Sign up for a Go Pass

1. **Get a Clipper Card.** You may use a Clipper Card which you already own; or you may request a free card from The Office of Sustainability (limited supply) by emailing commute@smcgov.org; or you may buy Clipper Cards for \$3 at [any of these locations](#).
2. **Fill out this quick survey from CalTrain:**
<https://www.surveygizmo.com/s3/5163099/2020GoPassCountyofSanMateo>
3. **Fill out this three question survey from the Office of Sustainability:**
<https://forms.gle/KSySMMsrH6rM7NJJ8>
4. **Wait 5 to 10 business days for a confirmation email that your Go Pass is Active.**
5. **Tag your clipper card on and off every time you ride the train.** This is not a monthly pass – you need to tag on and off every time.

Parking

If you would like to save money by using your Pre-Tax Commuter Benefit to pay for parking, please see the “Pre-Tax Commuter Benefit” instructions: smcsustainability.org/PTCB.pdf

If you park at a CalTrain station and would rather pay for parking without using the PTCB:

1. Wait until your Go Pass is active.
2. Go to a Caltrain ticket vending machine. Your Clipper Card will be required.
3. Select the “Clipper Card” option, not the Go Pass option.
4. You will be able to purchase passes between the 21st of the month prior to the parking permit being valid until the 15th of the designated month. Only one permit may be purchased per month. Please note that when parking in a Caltrain-owned lot, a valid Daily Parking Ticket or Monthly Parking Permit is required otherwise the vehicle will be subject to citation.